



CITY OF GREENBRIER WATER DEPT. FAQ (Frequently Asked Questions)

CAN I PAY MY CITY OF GREENBRIER WATER DEPARTMENT BILL ONLINE?

City of Greenbrier Water Department bills can be paid online at their website:

www.cityofgreenbrierar.com .

DOES THE CITY OF GREENBRIER OFFER AUTOMATIC DRAFT?

Yes, City of Greenbrier requires you fill out auto draft form accompanied with a voided check. Drafts will be pulled from your bank account anytime between the 14th and 18th of each month.

CAN I PAY MY BILL AFTER HOURS?

The City has two drop boxes at 11 Wilson Farm Rd., one at the building and the other is a drive up box on the west entrance.

CAN I MAIL MY CITY OF GREENBRIER WATER DEPARTMENT BILL?

Yes, you can mail your bill. Please address your envelope to:

Greenbrier Water Dept.

PO Box 415

Greenbrier, AR 72058

DOES THE CITY OF GREENBRIER OFFER TRASH SERVICE?

Yes, please call 501-679-3014 for more information.

WHAT MUST I DO TO HAVE WATER TURNED ON TO MY RESIDENCE?

The City of Greenbrier requires the customer to come into the office and pay a \$90.00 deposit (cash or check). You must bring a lease agreement and form of ID (SSN or Driver's License).

HOW LONG DOES IT TAKE AFTER I PAY MY DEPOSIT TO GET THE WATER TURNED ON?

Normally the City of Greenbrier can connect the water on the same day you pay the deposit or we can set up a more convenient time for you.

WHEN SHOULD I RECEIVE A WATER BILL AND WHEN IS IT DUE?

The City of Greenbrier sends the water bills out on the last day of every month and you should receive it by the first week of the month. If you fail to receive one, please feel free to contact our office at 501-679-3014. Your bill is due on the 20th of each month. If your bill is overdue, you will be put on the shut off list for the 10th of the following month.

WHAT MUST I DO IF MY WATER IS SHUT OFF FOR A PAST DUE AMOUNT?

In order to have the water turned back on, you must pay your past due amount, your current bill, and a \$40.00 reconnect fee.

CAN I PAY MY WATER ACCOUNT WITHOUT THE BILLING STATEMENT?

Yes, if you did not receive a billing statement or it becomes lost. We do require you to have your statement; it helps for a faster and more accurate service.

DOES THE CITY OF GREENBRIER WATER DEPARTMENT GO BY ANOTHER NAME?

Yes, the City of Greenbrier Water Department is also known under Greenbrier City Services.